

FAQ's The backyard season 2

PARKING: The entrance into the venue is located adjacent to the Bee Cave City Park at the west corner of FM 620 and Bee Cave Parkway. *Tailgating and overnight parking are prohibited.

Tickets: [ExtremeTix](#) is our ticketing company. Call 1-888-695-0888 to buy tickets or with any ticketing questions. ***Names on the tickets only need to match up when the tickets are held at will call. ID's are not checked with print pass tickets.

DOOR TIME: Door times vary with each show. Typically doors open one hour prior to the start of the show.

Security: The Backyard at Bee Cave wants to ensure that patrons have a fun and safe experience. The Backyard staff will provide security for all events, patrons, and performers. The following measures will be in place at The Backyard:

- All small handbags, purses, and bags will be allowed inside the venue, but will be inspected at all entrance gates
- These items are NOT permitted inside the venue: Large bags/backpacks, coolers, lawn chairs, umbrellas, strollers, cameras with detachable lenses, outside food & beverages, or weapons of any kind.
- Ins and Outs are not permitted

Food and Drinks: Outside food and beverages of any kind are prohibited. There are numerous local Austin food vendors and 7 bars serving alcoholic and non-alcoholic beverages.

Permitted items: Blankets, Beach towels, personal cameras, stadium seats (chairs with no legs), ponchos, cigarettes, lighters, sunglasses, cell phones, hats, and smiles.

ATM's: 4 ATM machines are located throughout the venue for your convenience.

ADA parking and seating: Assistance is available to our patrons with disabilities. Front of House Staff will be onsite to guide you to our handicap parking and seating areas. You may also contract info@directevents.net to make prior arrangements.

CHILDREN: The Backyard is an all ages venue. Children under 5 years old do not require a ticket. Children under the age of 18 do not need a parent or legal guardian present, however parents are held responsible for their actions.

RESTROOMS: Men's and Women's restrooms with flushing toilets are available onsite

Reentry: Patrons may not leave and re-enter the venue during a show.